

Tip sheet - Online scams



We cannot expect to educate learners about all the scams in one session. What we *can* do is:

- Visit the scam watch website with your learner to stay up to date with current scams and how to spot them: <https://www.scamwatch.gov.au/>
- Help them set decent privacy settings on things like Facebook.
- Help them to install Malwarebytes, antivirus software and run software updates.
- Tell them when people call and demand details, they should take a number and call them back when a relative is present **or just hang up**. Don't panic, just step back for a moment. **Roleplay** with the learner.
- Google the number for the company/organisation and call them back and ask if they called.
- If possible they should always check with a relative when there is an **unfamiliar situation asking for a password**.
- Tell learners if it **looks or sounds too good** to be true it's probably a scam.